

Go to www.vbaplans.com, then click LOGIN.



Select Vision, then Provider, then click SIGN IN.

⊀vba	Q TEXT SIZE: A A A G TRANSIDE EN VISION DENTAL ABOUT US BLOG CONTACT US
	Already have an Account? LOGIN
Select Line of Coverage Sele Vision	t Crus: Member Administrator SIGN IN Provider Lab



The Provider Login page displays.



Access and use of this portal by and through any third-party software applications or services is strictly prohibited without the express written consent of VBA. VBA may suspend or terminate your access to these online services at any time, for any reason or for no reason at all. If you experience a disruption in service due to the unauthorized access or misuse of this portal, <u>contact us</u>.

Enter your **Provider #**.

Enter your **Password**.

Check the **I'm not a robot** reCAPTCHA box.

Click Login.

Expert Solutions. Exceptional Service.	
Provider Login Provider #: REGISTER Password: FORGOT PASSWORD Cancel Cancel	
I'm not a robot	



The Portal landing page will display. Click continue to move on to the Work Queue.

Home > Doctor Home		
		🚝 Print
		continue >>>
Provider Notifications		
Keep an eve on the latest developments from	VBA	
authorizations/submitting claims, Acknowledging	any modifications to your contract, horound	er chall constitute a
agreement betwee you and VBA.	receipt and agreement to be bound by the t	erms thereof. If you
agreement between you and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you warra	receipt and agreement to be bound by the t nt that you have legal authority to bind that	erms thereof. If you tentity to the terms
agreement betwee you and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you warr such modifications or amendments.	receipt and agreement to be bound by the t nt that you have legal authority to bind that	erms thereof. If you to the terms
agreement between you and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you warr such modifications or amendments. Written copies of any modifications or amendmer	receipt and agreement to be bound by the t nt that you have legal authority to bind that ts shall be made available to you upon requ	erms thereof. If you tentities the terms there are a state of the terms and the terms are the terms
agreement betwee you and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you warr such modifications or amendments. Written copies of any modifications or amendmer Latest Notifications	receipt and agreement to be bound by the t nt that you have legal authority to bind that ts shall be made available to you upon requ Date	erms thereof. If you t entity to the terms est where provided b
agreement between you and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you warr such modifications or amendments. Written copies of any modifications or amendment Latest Notifications Nuember 17, 2023 Formulary Update	receipt and agreement to be bound by the t nt that you have legal authority to bind that ts shall be made available to you upon requ Date 10/13/23	erms thereof. If you a t entity to the terms est where provided b Acknowledgem
agreement between you and VBA. Sy checking the box(eg) below, you confirm your greening on behalf of a business entity, you war such modifications or amendments. Written copies of any modifications or amendment latest Hotifications Newenber 17, 2023 formulary Update Sume 39, 2023 Formulary Updates	receipt and agreement to be bound by the t receipt and agreement to be bound by the t nt that you have legal authority to bind that is shall be made available to you upon requ Date 10/13/23 06/23/23	erns thereof. If you t entity to the terms est where provided b Acknowledgem
agreement between you and VBA. Second and VBA. Second and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you wars such modifications or amendments. Written cojees of any modifications or amendment Latest Notifications Howmen 17, 2023 Formulary Update. June 30, 2023 Formulary Update. June 30, 2023 Formulary Update. Sum 30, 2024	ng mountations to your contract, netennia receipt and agreement to be bound by the t that you have legal authority to bind that ts shall be made available to you upon requ Date 10/13/23 66/23/23 11/17/22	erms thereof. If you c entity to the terms est where provided to Acknowledgen
agreement between you and VBA. Working the box(es) below, you confirm your agreeing on behalf of a business entity, you warr such modifications or amendments. Written copies of any modifications or amendment Latest totifications Revember 17, 2023 Formulary Update Jane 30, 2023 Formulary Update Jane 30, 2023 Formulary Update Jane So, 2023 Formulary Update Jane Row Professional Provider Nanual Heddally Neeser Contact Lens Nor Authorization Form	receipt and agreement to be bound by the t receipt and agreement to be bound by the t that you have legal authority to bland that ts shall be made available to you upon requ Date 10/13/23 06/23/23 11/17/22 11/17/22	erms thereof. If you c entity to the terms est where provided I Acknowledgen
agreement between you and VBA. By checking the box (ar) below, un confirm your specified on behalf of a business encorp, you warr such modifications or amendments. Veritten copies of any modifications or amendment Latest Hottifications Normality (Compared States) Name 39, 202 Formulary Updates VBA's tree Professional Prodect Manual Hedically Necessary Contact Lens Flore Althousation From Normathy Necessary Contact Lens Flore Althousation From	receipt and agreement to be bound by the t receipt and agreement to be bound by the t nt that you have legal authority to bind that ts shall be made available to you upon requ Date 10/13/23 06/23/23 11/17/22 11/17/22 09/15/22	erms thereof. If you t entity to the terms est where provided t Acknowledgen
agreement between you and VBA. By checking the box(es) below, you confirm your agreeting on behalf of a business entity, you warr such modifications or amendments. Written copies of any modifications or amendment Letest Notifications November 17, 2023 formalary Update June 35, 2023 formalary Update June 35, 2023 formalary Update VBA's teer Professional Provider Nanal Medically Neseasary Contact Lines Their Authorisation Form November 17, 2022 Plan Fate and Linit Schedule Apell Of 2, 2022 and May 10, Formaling Updates	receipt and agreement to be bound by the t receipt and agreement to be bound by the t that you have legal authority to bind that 10/13/23 06/23/23 11/17/22 11/17/22 09/15/22 04/07/22	erms thereof. If you t entity to the terms est where provided I Acknowledgen
agreement between you and VBA. By checking the box(es) below, you confirm your agreeing on behalf of a business entity, you warr such modifications or amendments. Written copies of any modifications or amendment Letext Notifications November 17, 2023 Formulary Update Data 20, 2023 Formulary Update Notic State Comparison of the Schedule April 07, 2022 Ann Atte and Linit Schedule April 07, 2022 Ann Atte and Linit Schedule	receipt and agreement to be bound by the t receipt that agreement to be bound by the t that you have legal authority to bland that ts shall be made available to you upon requ Date 10/13/23 06/23/23 11/17/22 11/17/22 09/15/22 04/07/22 04/07/22 09/23/21	erms thereof. If you et entity to the terms est where provided I Acknowledgen
agreement between you and VBA. By checking the box(es) below, you confirm your agreeing on bealth of a business entity, you want such modifications of amendments. Written copies of any modifications or amendment Letest Hotifications November 17, 2023 Formulary Update Jones 39, 2025 Formalery Update VBA's Itea Professional Provider Hanual Medially Ietessary Constat Lens Prof Authortsetion Form November 113, 2022 Fana Rate and Linit Schedule April 07, 2022 and Mary 10, Formulary Updates November 130, 2021 Fana Rate and Linit Schedule November 130, 2021 Fana Rate and Linit Schedule	receipt and agreement to be bound by the t receipt and agreement to be bound by the t that you have legal authority to bind that ts shall be made available to you upon requ Date 00/13/23 06/23/23 11/17/22 09/15/22 04/07/22 09/23/21	erms thereof. If you centred to the terms thereof. If you centry to the terms est where provided I
agreement between you and VBA. Encodinging agreement between you and VBA. Encoding the bary checking the box (es) below, you confirm your such modifications or amendments. Written cogless entry, you wars Latest Notifications Resember 17, 2023 Formulary Update Same 30, 2023 Formulary Update Wick's New Professional Provider Manual Medically Recessary Contact Lans Prior Authorization Form Newember 17, 2022 Flan Rate and Lins Schedule April 67, 2022 Valler Manual Newember 18, 2021 Flan Rate and Lins Schedule Provider Tradit Sciencify Updates Newember 18, 2021 Flan Rate and Lins Schedule Provider Tradit Sciencify Updates Science Science Science Newember 18, 2021 Flan Rate and Lins Schedule Provider Tradit Sciencify Updates	mm mountations to your contract, netering receipt and agreement to be bound by the t that you have legal authority to bind that 10/13/23 06/23/23 11/17/22 01/15/22 09/23/21 09/23/21 09/23/21 09/23/21	erms thereof. If you entity to the terms est where provided I Acknowledgen
agreement between you and VBA. Go chassing the border basiness and the second program of	nn mountations to your contract, neterina receipt and agreement to be bound by the t that you have legal authority to blind that ts shall be made available to you upon requ Date 10/13/23 06/22/23 11/17/22 09/15/22 04/07/22 04/07/22 04/25/21 07/15/21 05/21/21	erms thereof. If you entity of the terms thereof. If you entity to the terms est where provided the Acknowledger
agreement between you and VBA. By checking the box (es) below, you confirm your agreeing on behalf of a baalines enthy, you want within collections of amendments. Within collect of any modifications or amendment Latest Notifications November 17, 2023 Formulary Update Jane 30, 2023 Formulary Update Jane 30, 2023 Formulary Update Jane 30, 2023 Formulary Update April 07, 2022 and Hay 10, formulary Update Rowenber 13, 2021 Hins Ret and Limt Schedule April 07, 2022 and Hay 10, formulary Update November 13, 2021 Hins Ret and Limt Schedule Provider Portal Security Update Find Bray: Applications of Services VIA Formulary Update	In monitations to your contract, network receipt and agreement to be bound by the t that you have legal authority to bind that 10/13/23 06/23/23 11/17/22 09/15/22 09/15/22 09/15/22 09/23/21 09/23/21 09/23/21 09/23/21 09/23/21 09/23/21 05/05/21	erms thereof. If you entity to the terms est where provided to Acknowledgen

The Work Queue displays with the Main Menu for all Provider functions in the left navigation. Any Open Authorizations will also be displayed and Submit an Open Auth will be highlighted in the left navigation.

1. Doctor Information • Info • Resources 2. Electronic Submission • Get a New Auth • Find an Auth	Home > Doctor Ho Work Que	ome ue - Open			
2. Electronic Submission • Get a New Auth • Find an Auth			Authorizati	ons	Print
3. Work Queue	Send finished VBA will direct incorrect, please Your return add	the laboratory to notify VBA's Provide dress:	return the finished ey er Relations department.	eglasses to the address below. If	the address is
• View All • Edit Open • Edit Partially Entered • Edit Just Finished • Edit Lab Work • Edit Rejected	Your email: ED VBA requires al 885-5546, emai 400 Lydia Street. If you have any o	DIT Il requests for chai Il your request to pi <u>, Suite 300, Carnegi</u> questions, please Cc	nges to be submitted roviders@visionbenefits. <u>e. PA 15106</u> . ontact Us.	in writing. You may fax your writte com or mail your request to <u>Vision J</u>	n request to 412- Benefits of America,
I. Electronic information • View Prices • View Labs	Open Authori	zations			
 Provider Notifications 	Issued On	Service Deadline	Patient	Benefits Allowed	Auth. #
Statements	05/01/24	07/03/24		Lens, Frame, Contacts	2563428513
View Statements	03/27/24	05/27/24		Full Service	6115225110
Find an Auth	03/01/24	05/01/24		Exam, Lens, Contacts	1948359762
Find an Invoice	03/01/24	05/01/24		Full Service	4284495348
	05/03/24	07/03/24		Full Service	1049384726
	04/26/24	06/26/24		Full Service	5096782613
	05/02/24	07/02/24		Full Service	6726860303
	05/01/24	07/01/24		Full Service	0886345314
	02/29/24	04/30/24		Full Service	9146246559
	03/20/24	05/20/24		Full Service	9853868535
	04/26/24	06/26/24		Full Service	86/50461/1
	0 05/22/24	03/21/24		Exam, cens, Contacts	1243022075
	04/30/24	06/30/24		Full Service	4870978717
	03/07/24	05/07/24		Exam, Lens, Frame	5424259000
	03/01/24	05/01/24		Full Service	1468570513
	03/01/24	05/01/24		Exam, Lens, Contacts	8519663300
	04/03/24	06/03/24		Exam, Lens, Contacts	2353422184
	04/22/24	06/22/24		Exam	0284181772
	02/27/24	04/27/24		Lens, Frame, Contacts	3926795084



You can also zoom in on your Open Authorizations by clicking Edit Open in the left navigation.

Doctor Information Info Resources	Home > Doctor H Work Que	ue - Oper	n Authorizat	ions	nint 🔄 Print
Electronic Submission Get a New Auth Find an Auth	Open Authori	Service Deadline	Patient	Benefits Allowed	Auth. #
Submit an Open Auth	05/01/24	07/03/24		Lens, Frame, Contacts	2563428513
	03/27/24	05/27/24		Full Service	6115225110
Work Queue	03/01/24	05/01/24		Exam, Lens, Contacts	1948359762
View All	03/01/24	05/01/24		Full Service	4284495348
Edit Open	05/03/24	07/03/24		Full Service	1049384726
Edit Partially Entered	0 04/26/24	06/26/24		Full Service	5096782613
Edit Just Pillisned	0 05/02/24	07/02/24		Full Service	6726860303
Edit Rejected	0 05/01/24	07/01/24		Full Service	0886345314
	0 02/29/24	04/30/24		Full Service	9146246559
Electronic	0 03/20/24	05/20/24		Full Service	9853868535
View Driver	0 04/26/24	06/26/24		Full Service	8675046171
View Labs	03/21/24	05/21/24		Exam, Lens, Contacts	9223768074
Provider Notifications	0 05/01/24	07/01/24		Full Service	1243022075
	0 04/30/24	06/30/24		Full Service	4870978717
Statements	0 03/07/24	05/07/24		Exam, Lens, Frame	5424259000
View Statements	0 03/01/24	05/01/24		Full Service	1468570513
Find an Auth	0 03/01/24	05/01/24		Evam Long Contacts	9519662200
Find an Invoice	0 04/03/24	06/02/24		Even, certs, contacts	2252422184
	0 04/22/24	06/22/24		Evam	0284181772
	07/22/24	00/22/24		EXCIT	0204101//2



Authorizations transferring from a Private account to a Retail account will need to be done manually. Each authorization will need to be deleted (scrapped) from the Private practice account and be reissued under the Retail account number. This will issue a brand new authorization number. The dates (Issuance, service deadline, filing deadline) will need to be adjusted on the new re-issued authorization to match the original.

To transfer an authorization, click the **radio button** in front of the authorization, then click the **Transfer button** at the bottom of the section.



You must select one authorization at a time.

I. Doctor Information • Info • Resources	Home > Doctor H Work Que	lome ue - Opei	n Authorizat	tions	Print P
2. Electronic Submission	Open Author	izations			
• Get a New Auth • Find an Auth	Issued On	Service Deadline	Patient	Benefits Allowed	Auth. #
Submit an Open Auth	05/01/24	07/03/24		Lens, Frame, Contacts	2563428513
	03/27/24	05/27/24		Full Service	6115225110
3. Work Queue	03/01/24	05/01/24		Exam, Lens, Contacts	1948359762
- VIEW All	03/01/24	05/01/24		Full Service	4284495348
Edit Partially Entered	05/03/24	07/03/24		Full Service	1049384726
Edit Just Finished	04/26/24	06/26/24		Full Service	5096782613
Edit Lab Work	05/02/24	07/02/24		Full Service	6726860303
Edit Rejected	05/01/24	07/01/24		Full Service	0886345314
	02/29/24	04/30/24		Full Service	9146246559
I. Electronic nformation	03/20/24	05/20/24		Full Service	9853868535
View Prices	04/26/24	06/26/24		Full Service	8675046171
• View Labs	03/21/24	05/21/24		Exam, Lens, Contacts	9223768074
Provider Notifications	05/01/24	07/01/24		Full Service	1243022075
	04/30/24	06/30/24		Full Service	4870978717
i. Statements	03/07/24	05/07/24		Exam, Lens, Frame	5424259000
View Statements	03/01/24	05/01/24		Full Service	1468570513
Find an Auth	03/01/24	05/01/24		Exam, Lens, Contacts	8519663300
Find an Invoice	04/03/24	06/03/24		Exam, Lens, Contacts	2353422184
	0 04/22/24	06/22/24		Exam	0284181772
	0.00/07/04	04/07/04		Loos Frama Contacto	20202020204



Enter the Account Number and Zip Code for the office that you are sending the authorization to, enter your name, then click Yes.

⊀∨Ьа	Change Pas	sword Settings Contact Us	5 Logout	
1. Doctor Information • Info • Resources	Home > Doctor Home Transfer Author	ization		Print
2. Electronic Submission • Get a New Auth • Find an Auth • Submit an Open Auth 3. Work Queue • View All	Authorization Overvie <u>INSTRUCTIONS:</u> You have elected to transfer payment using this Authoriza Enter the VBA account numb please enter your name the	Your Authorization for the specified tion Number, the payment will also er and the ZIPCode of the doctor to n click <u>YES</u> to complete the transfer	patient to another account. If y be transfered, which you wish to transfer the Click <u>NO</u> to return to the prev	you have submitted for Authorization. Also, ious screen.
Edit Open Edit Partially Entered	Authorization Number:	2563428513		
Edit Just Finished Edit Lab Work	Doctor: Patient:	PA03859 - S		
Edit Rejected 4. Electronic	Valid for Service between:	05/01/2024 - 07/03/2024		
Information View Prices View Labs Provider Notifications	Filing Deadline:	7/17/2024 ation to		
5. Statements • View Statements	Transfer to Doctor Account: Transfer to Doctor ZIP:	PA05063	(examples are PA12345, OH5432	1)
• Find an Auth • Find an Invoice	Your Name:	Yvonne		
	Wo	uld you like to transfer the Auth	orization displayed above ?	

The following Confirmation screen will display that the transfer was successful and includes the information for the new office.

⊀ vba		Change Password Settings Contact Us Logout	
1. Doctor Information Info Resources	Home > Docto	Home ul Transfer of Authorization	Print .
2. Electronic Submission Get a New Auth Find an Auth	General Authorization N	umber: 2563428513	
• Submit an Open Auth 3. Work Queue	From Doctor:	PA03859 - PA05063 - I j	Phone: 717-566-3216 Phone: 717-692-2122
View All Edit Open Edit Partially Entered Edit Partially Entered	Patient: Note	CARMEN ANDREOLI	
Edit Lab Work Edit Rejected	$\mathbf{\nabla}$	Authorization 2563428513 has been successfully transfered.	
4. Electronic Information • View Prices • View Labs	Previous		
Provider Notifications 5. Statements View Statements		2	
• Find an Auth • Find an Invoice			



Clicking the Previous button will direct you back to the Work Queue. You will notice that the authorization is no longer in the Work Queue.

≮ ∨Ьс	Change Password Settings Contact Us Logout	
1. Doctor Information • Info • Resources	Home > Doctor Home Successful Transfer of Authorization	Print .
2. Electronic Submission • Get a New Auth • Find an Auth • Submit an Open Auth 3. Work Oueue	General Authorization Number: 2563428513 From Doctor: PA03859 - To Doctor: 2	Phone: 717-566-3216 Phone: 717-692-2122
View All Edit Open Edit Open Edit Partially Entered Edit Just Finished Edit Lab Work Edit Rejected 4. Electronic	Patient: CARMEN ANDREOLI Note Authorization 2563428513 has been successfully transfered.	
Information • View Prices • View Labs • Provider Notifications <u>5, Statements</u> • View Statements • Find an Auth • Find an Invoice	Previous	

Doctor Information Info Resources	Home > Doctor H Work Que	ome ue - Oper	1 Authorizat	ions	Print
Electronic Submission	Open Authori	zations			
Get a New Auth Find an Auth	Issued On	Service Deadline	Patient	Benefits Allowed	Auth. #
Submit an Open Auth	03/27/24	05/27/24		Full Service	6115225110
	03/01/24	05/01/24		Exam, Lens, Contacts	1948359762
Work Queue	03/01/24	05/01/24		Full Service	4284495348
View All Edit Open	05/03/24	07/03/24		Full Service	1049384726
Edit Open	04/26/24	06/26/24		Full Service	5096782613
Edit Just Finished	05/02/24	07/02/24		Full Service	6726860303
Edit Lab Work	05/01/24	07/01/24		Full Service	0886345314
Edit Rejected	02/29/24	04/30/24		Full Service	9146246559
	03/20/24	05/20/24		Full Service	9853868535
Electronic formation	04/26/24	06/26/24		Full Service	8675046171
View Prices	03/21/24	05/21/24		Exam, Lens, Contacts	9223768074
View Labs	○ 05/011194	07/01/24		Full Service	1243022075
Provider Notifications	04/30/24	06/30/24		Full Service	4870978717
	03/07/24	05/07/24		Exam, Lens, Frame	5424259000
Statements	03/01/24	05/01/24		Full Service	1468570513
Tiew Statements	03/01/24	05/01/24		Exam, Lens, Contacts	8519663300
ind an Auth	04/03/24	06/03/24		Exam, Lens, Contacts	2353422184
	04/22/24	06/22/24		Exam	0284181772
	0 00/07/04	04/07/04		Long Eromo Contacto	2026205004



This authorization has been removed from the original account - PA03859 and will now display under account PA05063. Notice that the Authorization number and dates remain the same.

⊀ vbc	Change Password Settings Contact Us Logout
1. Doctor Information Info Resources	Home > Doctor Home <u>Vision Benefits of America</u> - Coverage & Authorization
2. Electronic Submission	General
Get a New Auth	Authorization Number: 2563428513 Valid for Service between: 05/01/2024 - 07/03/2024
• Find an Auth	Doctor: PA05063 - Filing Deadline: 07/17/2024
 Submit an Open Auth 	Group: 2280 -
3. Work Queue	Patient: Relation to Member: Child
View All	Address:
• Edit Open	
Edit Partially Entered	This is a VBA Exam (plus) Plan. If eligible, this authorization covers spectacle lens and a frame OR an allowance
Edit Just Finished	that can be used toward the cost of the contact lens evaluation/fitting and contact materials. If a contact lens fitting is performed, the patient pays 85% of your UCB, the 15% will be taken off automatically.
Edit Lab Work Edit Rejected	
- cur nejected	Benefit Notice
4. Electronic	If eligible, this plan covers either a routine exam with spectacle lens and frame OR a routine exam and an allowance that
A View Driger	can be used toward the cost of the contact lens evaluation/fitting and contact materials.
View Labs	
Provider Notifications	Benefits
	Exam Lenses Frames - OR - Contacts ²
5. Statements	
View Statements	Volie V cligible V s10.00
Find an Auto Find an Invoice	
the un involce	Plan Copays & Allowances
	Frame Allowance: 💎 Wholesale: \$60.00 😵 Retail: N/A
	Copays: Exam: \$0.00 Lens/Frame: \$0.00
	Cost Contained Fees: Contact Eval and/or Fitting Fee: 85% of UCR

After all authorizations have been removed from the original account follow instructions for terming an account if applicable.